# COMMERCIAL TANKLESS SOLUTIONS



The new degree of comfort."

# Why Rheem<sup>®</sup> Commercial Tankless?



### DELIVERING ENERGY SAVINGS, FLEXIBILITY & SUPPORT

Introducing a dedicated water heating solution for businesses with all the Rheem tankless advantages, plus:

- Thermal Efficiency of up to 96%
- 11,000 199,900 BTU per unit
- Built-in maximum temperature setting of 185°F
- Common venting options for indoor natural gas models
- Manifold control models for expanding up to 3,998,000 BTU/h systems (20 units linked)
- Service valves included

Options for factory tested, pre-assembled systems

# **Rheem Exclusive Advantages**



#### MANIFOLD CONTROL READY

Models with manifold control easily connect up to 20 units – in daisy-chain configuration – with no additional accessories needed.

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#### BUILT-IN CONDENSATE NEUTRALIZER

The acidic byproduct of combustion can corrode and damage pipes, but the built-in condensate neutralizer raises the pH of this condensate so it can be safely discharged into the drain.

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#### OVERHEAT FILM WRAP

This safety feature detects high temperatures in the heat exchanger and shuts the unit down – preventing damage and allowing industry best 1/2" side-to-side clearance.



### **PPs VENTING**

Rheem polypropylene venting options from Centrotherm are the only venting materials in the industry with UL-1738 and ULC-S636 certifications for flue temperatures of up to 230°F.

# Additional Features & Benefits



#### COMMON VENT COMPATIBLE

Common vent up to ten units with Rheem polypropylene (PPs) venting solutions. Venting multiple units together saves space and materials and reduces outside wall penetrations.



# SERVICE VALVES INCLUDED

Every Commercial Tankless unit ships with service valves, saving on material costs and making servicing easier. Installing service valves allows contractors to isolate an individual unit for flushing or maintenance without shutting down the entire bank of tankless water heaters.



#### MAINTENANCE NOTIFICATION SETTING

Proper service and maintenance leads to a longer life for the water heater. The Maintenance Notification Setting can be set by the contractor during installation upon request. After 500 hours of use, the owner is alerted via a flashing warning code 88 that it is time to service the unit.



#### HARD WATER BUILDUP WARNING

Hard water that can lead to scale buildup is common in many parts of the country, and left untreated, can reduce the unit's efficiency and ability to provide hot water. Our built-in service alert automatically displays in the event the water heater detects scale buildup.

# NEW RHEEM EZ-RACK<sup>™</sup> KIT

- Freestanding or wall-mount design
- Each kit can hold up to 2 tankless units back to back
- Easily assembles on the jobsite in under 10 minutes
- Expand with additional kits to hold any number of tankless heaters

# Rheem<sup>®</sup> Commercial Series

COMMERCIAL

COMMERCIAL

**High Efficiency Tankless Gas Water Heating Solutions** 

### MAXIMUM WATER AND ENERGY SAVINGS, PLUS KEEPS INSTALL COSTS TO A MINIMUM



### LOWER INSTALLATION COSTS

Allows for in-line or back to back common venting of up to 10 units and room air intake configurations.



#### **REDUCED DOWNTIME**

Having multiple units working together creates redundancy, so if one tankless water heater goes down, your customer's business stays up and running.

Thermal Efficiency	Up to <b>96%</b>
Venting Type	Vents with Schedule 40 PVC or PPs
Unit Dimensions	27-1/2" H x 18-1/2" W x 9-3/4" D
Unit Weight	82 lbs.
	Heat Exchanger: 5 Years
Warranty	Parts: 5 Years
	Labor: 1 Year
Ultra Low NOx	All Natural Gas Models
High Altitude	Up to 8,400 ft.



#### **INDOOR DIRECT VENT**



Condensate Neutralizer Discharge Outlet 3/4" Hot

Water

Outlet

External 3/4" Cold 3/4" Gas Connection Water Connection for Remote Inlet Control Cable

#### OUTDOOR



# **SAVE TIME**

#### **1** PVC Venting Compatible

Vent with 2", 3" and 4" PVC, saving time and money

#### 2 Easy To Service

Access all parts of the heater with just a Phillips-head screwdriver

#### Built-In Condensate Neutralizer Industry First!

Safely dispose of condensate without extra installation cost and time

#### 4 Half-Inch Gas Line Compatible up to 24 ft.<sup>1</sup>

Saves money and time on installation to an existing system

#### 5 Freeze Protection Industry Best!

Ceramic heaters on copper pipes protect from 40°F to -30°F, allowing outdoor installation

# **INSTALL MORE**

#### 6 Overheat Film Wrap RHEEM EXCLUSIVE

Safety feature prevents dangerous temperatures allowing industry-best, 1/2" side-to-side clearance to combustibles

#### Comparison Low Flow Activation Industry Leading!

Minimum flow rate of .26 GPM and activation flow rate of .40 GPM ensures hot water in low demand situations

#### 8 Six Stage Modulating Burner

Tight control over burner energy efficiency

#### 9 EcoNet<sup>®</sup> Enabled

All models from 2010 to present can connect to EcoNet mobile app via Tankless EcoNet Accessory Kit (REWRA630TWH)





#### 10 Manifold-Ready

Models with manifold control easily connect up to 20 units with no additional accessories required

<sup>1</sup> Based on Rheem testing of 1/2" gas line with gas supply of 7" w.c. up to 24'; Installation conditions vary; Consult the Rheem<sup>®</sup> Use and Care Manual, the Rheem<sup>®</sup> Gas Piping Facts brochure (TK-GPF-12), the National Fuel Gas Code (NFPA 54, ANSI Z223.1), and any other local gas codes when installing a Rheem Tankless Water Heater.

# Rheem<sup>®</sup> Commercial Tankless System

This custom-built solution arrives on the jobsite factory-assembled with single point connections including:

- RTGH-CM95 Condensing Tankless
  Water Heaters
- Factory installed system control manifold
- Pre-sized water and gas manifold
- Electrical wiring
- Condensate lines

# CONFIGURATIONS

- Wall mounted system
- Wall hung system
- Free-standing system

### SYSTEM OPTIONS

• 2-6 tankless units per system

# **ENGINEERED SOLUTION BY RHEEM**

- Scalable from 11,000 BTU/h to 1,199,400 BTU/h in one system
- Multiple configurations
- Options for future expansion

# **INSTALLATION SAVINGS**

• Reduce installation costs with single point connections





		NUMBER	SYSTEM	FUEL	
	MODEL NUMBER		DESCRIPTION	TYPE	LAYOUT
at the second	RTR-WH220DVLN	2-Units	Indoor Wall Hanging	Nat. Gas*	
11/21/2	RTR-WH220XLN	2-Units	Outdoor Wall Hanging	Nat. Gas*	
and and the					
	RTR-WH330DVLN	3-Units	Indoor Wall Hanging	Nat. Gas*	
the fille	RTR-WH330XLN	3-Units	Outdoor Wall Hanging	Nat. Gas*	
A	WALL MOUNT TANKLESS	SYSTEM		1	
	RTR-WM220DVLN	2-Units	Indoor Wall Mount	Nat. Gas*	
Trip	RTR-WM220XLN	2-Units	Outdoor Wall Mount	Nat. Gas*	
and the second	RTR-WM330DVLN	3-Units	Indoor Wall Mount	Nat. Gas*	
Tran	RTR-WM330XLN	3-Units	Outdoor Wall Mount	Nat. Gas*	
- 300-	FREESTANDING TANKLES	SS RACK SYST	ЕМ		
	RTR-FS411DVLN	2-Units	Indoor Free Standing	Nat. Gas	
N.C.	RTR-FS411XLN 2		Outdoor Free Standing	Nat. Gas*	
and the second	RTR-FS420DVLN	2-Units	Indoor Free Standing	Nat. Gas	
हाराष्ट्र.	RTR-FS420XLN	2-Units	Outdoor Free Standing	Nat. Gas*	
Caller Caller	RTR-FS630DVLN	3-Units	Indoor Free Standing	Nat. Gas	
TITTITE.	RTR-FS630XLN	3-Units	Outdoor Free Standing	Nat. Gas*	
	RTR-FS421DVLN	3-Units	Indoor Free Standing	Nat. Gas	
JEP .	RTR-FS421XLN	3-Units	Outdoor Free Standing	Nat. Gas*	
	RTR-FS422DVLN	4-Units	Indoor Free Standing	Nat. Gas	
ATTR.	RTR-FS422XLN	4-Units	Outdoor Free Standing	Nat. Gas*	
	RTR-FS632DVLN	5-Units	Indoor Free Standing	Nat. Gas	
HAIL	RTR-FS632XLN	5-Units	Outdoor Free Standing	Nat. Gas*	
	RTR-FS633DVLN	6-Units	Indoor Free Standing	Nat. Gas	
विचाया	RTR-FS633XLN	6-Units	Outdoor Free Standing	Nat. Gas*	

\*These models offered in LP, switch N for P in model number.

# **Commercial Tankless Venting**

## **COMMON VENTING SOLUTIONS**

Up to ten Rheem<sup>®</sup> Commercial Condensing Tankless Water Heaters can be in-line or back-to-back common vented using Rheem polypropylene (PPs) header kits and extension pieces.

# Common venting saves space and materials while reducing outer wall penetrations.

Polypropylene is lightweight, assembles quickly, and doesn't require glues or solvents to connect. It also meets UL-1738 and ULC-S636 certifications.

Gasketed, push-fit connection system installs quickly/easily –

• Directional gasket and flow arrows ensure proper vent layout

• Connector ring installs where needed, in seconds ensuring

• Venting parts can be field cut to length to meet any venting

Centrotherm PPs

32°F (0°C)

48°F (120°C)

302°F (150°C)

Note: Temperature values in table represent exhaust flue temperatures. For approximate max.

PVC

Х

Х

Х

Not Listed

50°F (15°C)

149°F (65°C)

176°F (80°C)

Х

Х

Х

CPVC

Х

х

Х

Not Listed

50°F (15°C)

194°F (90°C)

200°F (93°C)

Х

Х

Х

No glues, primers or solvents required

UL-1738 & ULC-S636 compliance

**Note:** If heaters are common vented, you can still manifold up to 20 units in a bank, however, you must limit the venting cascade to 10 units.

Easy to Install

requirement

Chemical Resistance

Hydrochloric Acid UL Listed (0°F to 230°F)

Aromatic Hydrocarbons Sulfuric Acid

**Actual Working Temperature** 

**Environmentally Friendly Production** 

water set point temperatures, subtract 20 degrees F.

Softening Temperatures

No Chloride Leaching

Fully Recyclable

#### **Tested and Approved by Rheem**

- Tested and Listed by Intertek to UL-1738 & ULC-S636 for temperatures of -4°F to 230°F
- Zero clearance to combustibles in all applications
- All products are UV rated

28% THE WEIGHT OF PVC

77.8 LB

GHTER

- LEED friendly
- 100% Recyclable



	% of Centrotherm	w	eight Per Foot (lb	s.)
Diameter	PPs weight vs. PVC	Centrotherm PPs	PVC Sch. 40	CPVC Sch. 80
3"	23%	0.32	1.41	2.09
4"	33%	0.66	2.01	3.05
6"	40%	1.42	3.53	5.82
8"	28%	1.50	5.39	8.83
10"	27%	2.00	7.55	13.09



# Rheem<sup>®</sup> Commercial Tankless Common Venting

Header kits include all required venting pieces to connect multiple units. Additional vent run accessories are required to complete installation. Common venting header kits are available for inline or back to back installations, direct vent or room air intake options, using 6", 8" and 10" trunk diameters.

### **INLINE HEADER KITS**



Trunk Diameter	Number of units	Direct Vent Part No.	Room Air Part No.			
	2	SP20906A	SP20907A			
6"	3	SP20906B	SP20907B			
	4	SP20906C	SP20907C			
	2	SP20908A	SP20909A			
	3	SP20908B	SP20909B			
	4	SP20908C	SP20909C			
8"	5	SP20908D	SP20909D			
	6	SP20908E	SP20909E			
	7	SP20908F	SP20909F			
	8	SP20908G	SP20909G			
	2	SP20910A	SP20911A			
	3	SP20910B	SP20911B			
	4	SP20910C	SP20911C			
	5	SP20910D	SP20911D			
10"	6	SP20910E	SP20911E			
	7	SP20910F	SP20911F			
	8	SP20910G	SP20911G			
	9	SP20910H	SP20911H			
	10	SP20910J	SP20911J			

# BACK TO BACK HEADER KITS



Trunk Diameter	Number of units	Direct Vent Part No.	Room Air Part No.		
	2	SP20912A	SP20913A		
6"	3	SP20912B	SP20913B		
	4	SP20912C	SP20913C		
	2	SP20914A	SP20915A		
	3	SP20914B	SP20915B		
	4	SP20914C	SP20915C		
8"	5	SP20914D	SP20915D		
	6	SP20914E	SP20915E		
	7	SP20914F	SP20915F		
	8	SP20914G	SP20915G		
	2	SP20916A	SP20917A		
	3	SP20916B	SP20917B		
	4	SP20916C	SP20917C		
10"	5	SP20916D	SP20917D		
	6	SP20916E	SP20917E		
	7	SP20916F	SP20917F		
	8	SP20916G	SP20917G		

NOTE: Diagrams illustrate direct vent and horizontal exhaust. Room air intake and vertical exhaust configuration also available, but not pictured.

# **VENT RUN ACCESSORIES**

Image No.	Part Description	6"	8"	10"
1	Air Intake Branch Tee	SP20918AD	SP20918L	SP20918AE
2	87 Degree Elbow	SP20918BE	SP20918M	SP20918BM
3	45 Degree Elbow	SP20918BF	SP20918N	SP20918BN
4	Straight Pipe, 1'	SP20918BG	SP20918P	SP20918BP
5	Straight Pipe, 2'	SP20918BH	SP20918R	SP20918BR
6	Straight Pipe, 3'	SP20918BJ	SP20918S	SP20918BS
7	Straight Pipe, 6'	SP20918BK	SP20918T	SP20918BT
8	90 Degree Elbow Vertical Support	SP20918BL	SP20918U	SP20918BU
9	Bird Screen SS	SP20918AY	SP20918V	SP20918AZ
10	Tee Termination	SP20918BA	SP20918W	SP20918BB
11	Support Clamp	SP20918AW	SP20918AA	SP20918AX
12	Centrocerin Lubricant	SP20918H	SP20918H	SP20918H

### For more information, visit Rheem.com/commercial-tankless



# **Rheem®** Parts & Accessories

### **NEW EZ-RACK<sup>™</sup> KIT**

#### **RTG20304**

- Easy wall mount or free-standing configurations
- Each EZ-Rack Kit holds 1-2 units
- Expands with additional kits to hold any number of units
- Assembles easily on the jobsite in under 10 minutes

Image depicts three EZ-Rack<sup>™</sup> Kits mounted together. EZ-Rack<sup>™</sup> Kits sold individually.



#### **Cosmetic Pipe Covers**

These cosmetic pipe covers enhance the installation of the water heater and provides protection from tampering and weather.

- RTG20227 Fits RTGH Series Indoor or Outdoor **Condensing Models**
- RTG20217DVG Fits RTG DV Series Indoor Tankless Models
- RTG20217XG Fits RTG X Series Outdoor Tankless Models



#### **Outdoor Recess Box**

These allow you to mount an outdoor tankless into the wall, flush with the outside of the home. They are weather resistant and can be locked for security.

- RTG20226 Fits RTGH X Series Outdoor Condensing Models
- RTG20218 Fits RTG X Series Outdoor Tankless Models
- RTG20253 For Stucco Applications Fits RTGH X Series **Outdoor Condensing Models**



### Flush Kit

The Tankless Flush Kit connects to the service valves for an easy way to flush and de-scale your tankless water heater.

• RTG20214 - Includes pump, hoses and 5-gallon bucket



#### AllClear<sup>™</sup> Water Treatment System

Combat hard water and scale build up for use with 1-2 unit systems.

- RTG20251 AllClear<sup>™</sup> Water Treatment System
- RTG20252 Replacement Cartridge



#### Service Valves (Included)

Webstone®-Brand Tankless Service Valves

RTG20220AB - Clean Brass for Low Lead Code -Includes cold and hot water set and pressure relief valve



#### **Condensate Neutralizer**

- SP12151 EXercise
  With PVC connections
  AP16770 Replacement Rocks for Condensate
  With replizer SP12151 - External Condensate Neutralizer Accessory

  - RXGY-A01 External Condensate Neutralizer Accessory with flex tubing connections





#### EcoNet® Tankless Translator & WiFi Module Kit



heaters to have EcoNet connected features. For multi-unit systems, a Translator Kit is required for each additional unit. (includes translator kit, WiFi module kit and leak detection kit)

# **EcoNet® Tankless Translator Kit**

#### • PD415188

Each tankless water heater requires a translator to work with EcoNet. Can be used in addition to Tankless Translator & WiFi Module Kit for multiple tankless unit installations. (includes translator, leak detection kit and connection cables)



TANKLESS

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#### **EcoNet® Tankless WiFi Module Kit** • PD415189

Upgrade Tankless systems already containing Manifold Translator. One WiFi Module is required for each tankless system, not per tankless unit (includes WiFi module, connection cable and power cord)

#### EcoNet<sup>®</sup> Leak Detection Kit

#### • PD415190

Can be connected to built-in Manifold Translator in Commercial Tankless models to add leak detection features. Indoor models ONLY (includes leak detection sensor and harness)



#### **RJ25** Communication Cables

- RCPN-AMP03-0013111101-0002 72 in. Long
- RCPN-AMP03-0013111101-0003 48 in. Long
- RCPN-AMP03-0013111101-0004 240 in. Long



### PROTECH Protech<sup>™</sup> Service Kit

Designed with the contractor in mind, provide all the basic parts necessary for a complete repair of a Rheem tankless gas water heater.

• PROTECH PD966351 -Condensing Models

# Tankless Multi-Unit Flow Rates

By manifolding up to twenty commercial tankless water heaters together in a system, businesses can produce up to 190 gallons of hot water per minute. Use the chart below to determine the expected gallons per minute (GPM) based on the number of units connected and temperature rise requirements.

Manifold	Anifold Total System BTU	Total System Gallons Per Minute $$ (GPM) - Per Temperature Rise ( $\Delta$ T)											
QTY	based on 199,900 Btu per Unit	35	45	50	60	70	77	80	90	100	110	120	140
1	199,900	9.5	8.4	7.5	6.3	5.4	4.9	4.7	4.2	3.8	3.4	3.1	2.7
2	399,800	19.0	16.7	15.0	12.5	10.7	9.8	9.4	8.4	7.5	6.8	6.3	5.4
3	599,700	28.5	25.1	22.5	18.8	16.1	14.6	14.1	12.5	11.3	10.2	9.4	8.1
4	799,600	38.0	33.4	30.1	25.1	21.5	19.5	18.8	16.7	15.0	13.7	12.5	10.7
5	999,500	47.5	41.8	37.6	31.3	26.8	24.4	23.5	20.9	18.8	17.1	15.7	13.4
6	1,199,400	57.0	50.1	45.1	37.6	32.2	29.3	28.2	25.1	22.5	20.5	18.8	16.1
7	1,399,300	66.5	58.5	52.6	43.8	37.6	34.2	32.9	29.2	26.3	23.9	21.9	18.8
8	1,599,200	76.0	66.8	60.1	50.1	42.9	39.0	37.6	33.4	30.1	27.3	25.1	21.5
9	1,799,100	85.5	75.2	67.6	56.4	48.3	43.9	42.3	37.6	33.8	30.7	28.2	24.2
10	1,999,000	95.0	83.5	75.2	62.6	53.7	48.8	47.0	41.8	37.6	34.2	31.3	26.8
11	2,198,900	104.5	91.9	82.7	68.9	59.1	53.7	51.7	45.9	41.3	37.6	34.4	29.5
12	2,398,800	114.0	100.2	90.2	75.2	64.4	58.6	56.4	50.1	45.1	41.0	37.6	32.2
13	2,598,700	123.5	108.6	97.7	81.4	69.8	63.4	61.1	54.3	48.9	44.4	40.7	34.9
14	2,798,600	133.0	116.9	105.2	87.7	75.2	68.3	65.8	58.5	52.6	47.8	43.8	37.6
15	2,998,500	142.5	125.3	112.7	94.0	80.5	73.2	70.5	62.6	56.4	51.2	47.0	40.3
16	3,198,400	152.0	133.6	120.3	100.2	85.9	78.1	75.2	66.8	60.1	54.7	50.1	42.9
17	3,398,300	161.5	142.0	127.8	106.5	91.3	83.0	79.9	71.0	63.9	58.1	53.2	45.6
18	3,598,200	171.0	150.3	135.3	112.7	96.6	87.9	84.6	75.2	67.6	61.5	56.4	48.3
19	3,798,100	180.5	158.7	142.8	119.0	102.0	92.7	89.3	79.3	71.4	64.9	59.5	51.0
20	3,998,000	190.0	167.0	150.3	125.3	107.4	97.6	94.0	83.5	75.2	68.3	62.6	53.7

#### **Tankless Multi-Unit Flow Rate Curve**



# H<sub>2</sub>AC<sup>™</sup> Rooftop Unit Featuring eSync<sup>™</sup> Integration Technology

Our Integrated Air & Water System is the first and only system of its kind and available exclusively from Rheem. Our eSync<sup>™</sup> Integration Technology brings a new level of savings and efficiency to full-service restaurants and other businesses by using heat that is normally rejected into the atmosphere to heat water.

With the highly efficient Integrated Air and Water System, you will experience:

- Lowest cooling and water heating operational costs available
- Up to 50% savings on your annual water heating costs
- Up to 20% savings on your annual energy costs
- Less than a two-year payback
- Reduced energy footprint
- System contributes to your environmental initiatives
- One-source provider for air and water solutions
- Trusted Rheem quality and reliability

Visit www.rheem.com/h2ac/ for more information.

TO

SAVINGS

ON YOUR ANNUAL WATER HEATING

COSTS

0/0

# Sizing Solutions



### SIZE IT YOURSELF WITH EZ-SPEC<sup>™</sup>

Regardless of the commercial application, our advanced and highly accurate EZ-Spec<sup>™</sup> Tankless sizing tool can assist in choosing the right model, number of units and accessories needed for a tankless installation.

### **GET IT SIZED BY RHEEM®**

Rheem Applications Engineers offer professional sizing and selection services. Provide project details and let our engineers deliver a personal consultation to help with the perfect water heating solutions for commercial projects. Our Tankless Support Team and Applications Engineer are available to support sizing requests and troubleshooting.

# Rheem Partnership

### ONE-STOP COMMERCIAL SHOP, DEDICATED SUPPORT SERVICES

Count on Rheem Commercial for dedicated, personalized service and system solutions to meet all your business customers' water heating needs. Our Applications Engineers, sales and service teams are true partners committed to providing concierge-level service for all commercial applications. We also offer easy access to product specs, Revit<sup>®</sup> files, piping diagrams and more online. For questions, call our Tankless Support Team at 1-866-720-2076.



## **CONTACT US**

Customer Service, Warranty, Parts	
Tankless Support	
Technical Service	
	(800-432-8373)

# Visit us online at **rheem.com/commercial-tankless** or see your local distributor.

All Rheem Tankless Water Heaters meet or exceed ANSI requirements and have been tested according to D.O.E. procedures. Units meet or exceed the energy efficiency requirements of NAECA, ASHRAE, standard 90, ICC Code and all state energy efficiency performance criteria. All units meet or exceed SCAQMD rule 1146.2 for California Emission Requirements.

In keeping with its policy of continuous progress and product improvement, Rheem reserves the right to make changes without notice.



Rheem.com